

# Warranty Card

## SPA Pumps Series



# Warranty Card Proof

USERNAME			
Address			
TelePhone		DATE	
Defective Reason			
Paste Model Label Here		Paste Serial Number Label Here	

## Warranty Rules

- ①The warranty period is 1 year since the date of purchase on Amazon.
- ②Please use the warranty card in the package as proof and contact after-sales support.

## Scope of maintenance

- ①If the product cannot work normally under the specified conditions due to defects or errors in components, materials and manufacturing technology during the warranty period, the company will repair or replace it free of charge;
- ②Natural fault occurred during normal use within the warranty period.

\*Remarks: The logistics cost of sending back to the company's repair center needs to be paid by the customer, and the company only pays the repair cost and the logistics cost of sending back to the customer.

## Service Commitment

- ①If users of LINGXIAO pumps need technical support, please contact after-sales support: info@lxpumps.cn or +1 (647) 800-0468.
- ②Within 30 days from the date of sale (according to the sales invoice or the date of order issued), if the user is not satisfied with the quality of the product, and the product is not damaged by man-made or improper use, When the company confirms that the product cannot be repaired, the company will replace it for free;
- ③During the warranty period, if the product is naturally damaged under normal use, the company will provide free warranty;
- ④The company will replace new pump or parts as warranty serve, but all other costs are NOT included in the warranty.
- ⑤Disclaimer: The warranty card is only used as proof of after-sales support for users of our brand's products and is protected by law, None payment nor compensation activity.

PLEASE USE THE ORIGINAL BOX AND PROTECTION FOAM TO SEND THE PUMP BACK TO THE DESIGNATED ADDRESS IN ORDER TO AVOID DAMAGE DURING TRANSPORTATION.

### If one of the following situations occurs, it is not covered by the warranty:

- ※ Damage caused by exceed Medium Temperature 41 ℉ ~ 122 ℉ (5-50℃), Environment temperature ≥122 ℉ (≥50℃);
- ※ Damage caused by incorrect operation or use;
- ※ Damage caused by repairing the product without our permission;
- ※ Adding, modifying, and replacing parts of the product unauthorizedly;
- ※ Man-made vandalism;
- ※ Irreversible damage caused by force majeure and natural disasters.